




[Service-and-recharge-center] Announcing the new MAA Service & Recharge Connect form

From MAA Recharge via Service and Recharge Center Mail List <service-and-recharge-center@lists.uw.edu>

Date Wed 2/11/2026 2:39 PM

To service-and-recharge-center@u.washington.edu <service-and-recharge-center@u.washington.edu>

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Greetings!

We at MAA are happy to announce the creation of our new ticketing system to streamline the rate renewal and new center request process.

In collaboration with UWIT, we've developed a UW Connect form for center operators to submit service & recharge center rate renewals and to initiate the approval process.

Through this form, users will be able to:

- Submit annual rate renewal requests for both service and recharge centers
 - As well as program income renewals
- Submit requests for new service and recharge centers
- Request rate extensions

Differences in processes will be:

- MAA will facilitate dean's office approvals of both service and recharge centers
- "One stop shop" for renewals and new center requests

The new form will be deployed as a soft launch on Wednesday the 18th of February. As it is a soft launch, we will continue to accept submissions via the legacy processes (email and MS assessment form) until Tuesday the 31st of March after which, only submissions via the connect form will be accepted.

Regards,

MAA Service and Recharge

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