



UNIVERSITY *of* WASHINGTON

# OFFICE OF MERCHANT SERVICES

Office of Merchant Services (OMS), a division of UW Finance, serves over 350 credit card merchants throughout the University enterprise. This includes 6 million credit card transactions and \$350 million in revenue annually; 500 payment card terminals; and the central E-commerce and event platforms.



## What Do We Provide?

If your department accepts or wishes to accept credit card payments, Merchant Services is here to set up and administer your merchant account for the University of Washington. We ensure that departments meet appropriate credit card security and compliance standards.

### Compliance oversight

OMS provides PCI compliance assessments and governance to UW merchants. This includes required PCI compliance training and maintain UW policies and guidance for anyone taking payments via credit card.

### TouchNet

TouchNet is the UW E-commerce platform used to accept credit card and e-check payments online. University merchants can accept payments for such things as merchandise, invoices, and events.

### Cvent

Cvent is the primary event management platform for the university. University merchants pay on a per registration basis.

### Taking in-person payments

We offer credit card terminals to fit your in-person payment needs. All of our terminals are chip and tap enabled, including Apple and Google pay. Credit card terminals can be standalone or connect to a mobile device.



## The OMS Team

Kevin H. Doar, Director

Gordon Scherer, Assistant Director

Melissa D. Hall, E-commerce Manager

Fahm Chou, Compliance Analyst

Hana Kenny, Event Platform Manager

Contact [pcihelp@uw.edu](mailto:pcihelp@uw.edu) if you have any questions!



<https://finance.uw.edu/merchant-services/>

Scan our QR code or click the link above to be directed to our site to learn more about Merchant Services!

