## Intro to TouchNet uPay Office of Merchant Services





## What is TouchNet uPay?

TouchNet uPay is a new payment gateway standard to use with existing frontend systems that process events, non-traditional educational offerings, and other products and services. Schools/Units can easily integrate with uPay through existing TouchNet Ready Partners or a custom API (application program interface).



#### 3 TouchNet Environment



- The TouchNet platform is higher-ed specific and is tailored to meet the unique needs of the University by:
- Providing a seamless, cost effective ecommerce solution in a fully PCI compliant environment (reducing PCI scope for the School/Unit)
- Reducing the collection of cash, (physical) checks and wires
- Offering enhanced reporting

## **TouchNet Ready Partners**

TouchNet has over <u>100 TouchNet Ready Partners</u> who are 3rd party, front-end systems with approved interfaces between their application and Touch Net uPay.



### **Customer Experience**

#### Customers begin by visiting 3rd party, front-end system to start shopping

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Handshake Featured Job Listing	
Complete and submit this form to deviate your company and job/internship posing as a <b>Featured job &amp; Internship</b> on the UW Carefer & Internship Center website which receives thousands of views from UW students, alarnet, faculty, staff and the general public eicht month. The feat to feature is 3100 per job posing and the posing will remain a Featured job & Internship until the posting express in Handbalae.	Please attach at least one company image (PKL/NG) to function as the thumbnall for your featured job listing (in the event a video link does not exist or will not function). A maximum of two images can be uploaded.
Full Name * [3]	I understand that I will be redirected to complete payment after submitting this form * $\hfill \ensuremath{\square}$ I agree
Company/Organization Name •	We make every effort to process requests within 24 hours. Once your payment and request has been processed, you will receive a confirmation email from handshake@uxedu. If there are any questions concerning the request, we will be in touch directly.
Email *	Submit
Phone *	
Jub Posting Title • Final Up	CAREER & INTERNSHIP CENTER UNIVERSITY of WASHINGTON Division of Student Ufe

### When checking out, the customer will be directed to TouchNet uPay for secure credit card processing

Handshake Featured Listing	ng promoted to the front page of our website, which averages 7,000 visitors weekly. 2825870
Have your Handshake listing Stock number: Price:	2825870
Stock number: Price:	2825870
Quantity:	\$100.00
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		Promotional	Code	Apply
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## The payment takes place within the TouchNet uPay environment

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	Review	Order					
	Home / Cart / J	Address / Payment Methods /	Review / Receipt				
	Payment I	Information					
	Payment	Details	Billing Information	Summary			
	Visa	000000000001881	Audrey CT 8008 240th ST SW	Handshake Featured Listing:	\$100.00		
			Edmonds,WA 14240 United States	Tax:	\$0.00		
				Total: †	\$100.00		
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		FOR CAREER SERVICES TES HALL BOX 352810 & 98195					
					Change Payment Information	•	
	Contact In	nformation					
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USA		
	Change Payment Information	
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contact mormation		
audreyct@uw.edu		
Edit		
Refund Policy Agreement		
UW Career & Internship Center No refunds after 90 days.		
By checking this box you are agreeing to the above Refund Policy Agreement.		
	Print Agreement Submit Order	
92020 Touchhel <sup>®</sup> A Global Psymentia Company   All rights reserved.   <u>Princer Statement</u>	Mail Linke: f in ♥ touchne	

## A receipt will be emailed to the

You have received this email from noreply@touchnet.com in response to your Order.

#### Order Receipt TEST

customer

Thank you for interacting with the University of Washington and giving us money. Yay you!

Order:	17			
Order: Terminal Id:				
Store:	DEVIC	, E_ID le of Environme		
Store: Date/Time:	-			
Total:	October 29, 2019 1:51:13 PM PDT \$120.00			
Billed To:				
Audrey				
4294 Whitman Ln NE, Seattle, WA 981				
Seattle, WA				
98195				
United States				
Contact Email:				
audreyct@uw.edu				
Payment Information:				
Payment Type:	Credit	Card		
Credit Card Number:	200000	00000001111		
Reference Number:	20191	029000005		
Card Type:	Visa			
*** Card Not Present ***				
Shipping Information:				
Shipping Information:	16			
Delivery Method:	None			
Item	Stock Number	Quantity	Unit Price	Detail Total
Marine Corrosion Protection Workshop	3272121	1	\$60.00	\$60.00
Marine Corrosion Protection Workshop	3272121	1	\$60.00	\$60.00
			Subtotal:	\$120.00
			Tax:	\$0.00
			Total:	\$120.00

For questions, comments, or Order status, send email to <u>noreply@touchnet.com</u> and refer to Order 17. Visit us <u>online</u>.

# uPay offers simple yet robust reporting

Foster School of Business Test: Payment Search

System Administration Academic Tech ▶ ASUW Autism Center Botanic Gardens Brotman Baty Inst Career Center Center AIDS and HIV COASST Col - Built Envir Continuum College CS & EE Dept Health Services Dept Surgery Diabetes Research DoM IM Residency Event Network Foster Business Schl Settings Accounting Codes Users Tax Account Codes Stores uPav Sites Add New uPay Site Foster School of Business Test Payment Settings General **Recurring Settings** Email Messages Users Site Template Setup Form Parameters Additional Donation Payment Search GL Exceptions (0) Posting Exceptions Haring Center HFS - Housing & Food HMC Clin Ed

Marketplace Home

Search for payments to view, refund, or cancel.	
Payment Search	
Enter one or more filter values for payment search.	
System Tracking ID:	
Payment Gateway Reference Number:	
Credit Card Authorization Code:	
External Transaction ID:	
Customer Name:	
Customer Phone Number:	
Customer Email:	
Order Date:	From: To:
Parameter Name:	Clear All Select All
Parameter Value:	
Number of rows per page:	10

Print Page 🔒

UNIVERSITY of WASHINGTON

Run Search

HMC Trauma Outreach

# Steps to launching a TouchNet uPay site

- 1. Department fills out TouchNet uPay application and requires a MID to proceed.
- 2. UW Merchant Services Team provides the (Dept/School/Unit) with information for the TouchNet Ready Partner set-up.
- 3. Department coordinates set up with their Vendor/TouchNet Ready Partner.
- 4. UW Merchant Services Team works with department to customize/brand site in the TouchNet Test environment and perform test payment transactions until successful.
- 5. UW Merchant Services team moves site into Production environment.
- 6. Merchant contacts their TouchNet Ready Partner to connect to Production environment uPay site.
- 7. After successful test payment transactions in Production environment, uPay site goes live.

## uPay Support Services Provided

- Pre-service consulting, setup and configuration, system training, testing, and ongoing support
- PCI compliance impact and training

For more information, contact the University of Washington Merchant Services Team at: <u>pcihelp@uw.edu</u>