# Open Q&A: Procurement Deep Dive 9/23/2025

**Question:** **GHX cannot process credits" is that for goods lines only or also for services?**

Answer: Any credit

**Question**: **In the past month or so, I've been finding that invoices with more than 1 page are only being attached/linked with the 1 page vs all of the pages on the invoice. Might this be a common GHX error or it depends on the file?**

Answer: If the person han update to their computer they need to fix the default for opening the file.  I believe UWIT has a page about it.  If not, let our office know and we will provide instructions.

**Question:** **The REF # and FIN # are tied together in the Connect dashboard, but end users & watchers can only see the REF # -- is possible to include both going forward so all bases are covered?**

Answer: Yes, we can include the REF number as well as the FIN number in the notes.