Update on Tax Application Issue

Recently the central Accounts Payable team has been working with the Tax Office and the ETS team to correct a tax application issue on certain invoices. The tax related issue has now been corrected. The purpose of this communication is to inform the community that you might notice an increase in the number of invoices in your invoice-related reports and queues over the last few days, and that this is expected. These are invoices that would have been impacted by the integration error prior to the fix. Daily volumes will return to normal levels early this week.

The teams are working to address short payments that occurred due to this integration error. These underpayments will be handled by the central office with no action required by the units and departments. Details will be communicated in the near future.