Do you need assistance with the Ariba Network or have unanswered questions about your account?

Please contact Ariba Customer Support through their Help Center.

Here is how to receive assistance from SAP Ariba’s customer support directly via phone or email:

2. Click on the “Help Center” icon at the top right-side of your screen, then select the “Support” icon with a headset:

   ![Help Center icon](image1)

   Then click:

3. This should open up the Ariba Support Center. In the “I need help with” section, type “Help,” then click “Update” or press enter. It should bring up a prompt to have Ariba contact you by email or phone.

   ![Support Center](image2)

4. Select your communication preference, and follow the prompts to receive help from an Ariba customer service representative.